MeMD Receives NCQA Certification

National telehealth provider MeMD achieves NCQA Certification.

(November, 2015) – MeMD announced today that the company received certification from the National Committee for Quality Assurance (NCQA) for provider credentialing.

"MeMD's recent NCQA certification is further proof of our continued drive to deliver high-quality and cost-effective healthcare on-demand," said Nicholas Lorenzo, MD, the Chief Medical Officer of MeMD. "Attaining NCQA certification for credentialing shows our commitment to clinical excellence and being a premier telemedicine provider."

NCQA Certification is a quality assessment program that focuses on consumer protection and customer service improvement. Acquiring NCQA certification requires an organization and its providers to meet a rigorous set of more than 60 standards, and report on performance in more than 40 areas. To earn and maintain NCQA's seal of approval, MeMD must abide by the strictest of guidelines in licensing, certifications, and clinical quality standards.

Both on and off-site audits of the organization were conducted by a team of physicians and managed care experts. A review oversight committee of physicians analyzed the team's findings and assigned a certification status based on the company's performance against standards within applicable certification options.

"Achieving Credentialing certification from NCQA demonstrates that MeMD has the systems, process and personnel in place to conduct credentialing in accordance with the strictest quality standards" said Margaret E. O'Kane, President of NCQA.

Available nationwide, MeMD's provider network is comprised of board-certified and state-licensed medical providers with an average of more than 15 years in practice. Committed to clinical excellence, MeMD ensures patients receive high-quality care for acute, non-emergent medical conditions by adhering to rigorous credentialing and quality assurance standards, evidenced by their NCQA certification.

MeMD will undergo recertification every two years.

About MeMD
Leading telehealth service provider MeMD is headquartered in Scottsdale, Arizona. MeMD is revolutionizing the healthcare industry by offering access to affordable, convenient, and secure web-based health care. MeMD combines proven telemedicine technologies with business model innovations to improve access to medical providers, reduce healthcare costs and make the experience of seeing a physician convenient, enjoyable and affordable – the way it should be. For more information visit www.MeMD.me.

About NCQA
NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Web site (www.ncqa.org) contains information to help consumers, employers and others make more informed health care choices.

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